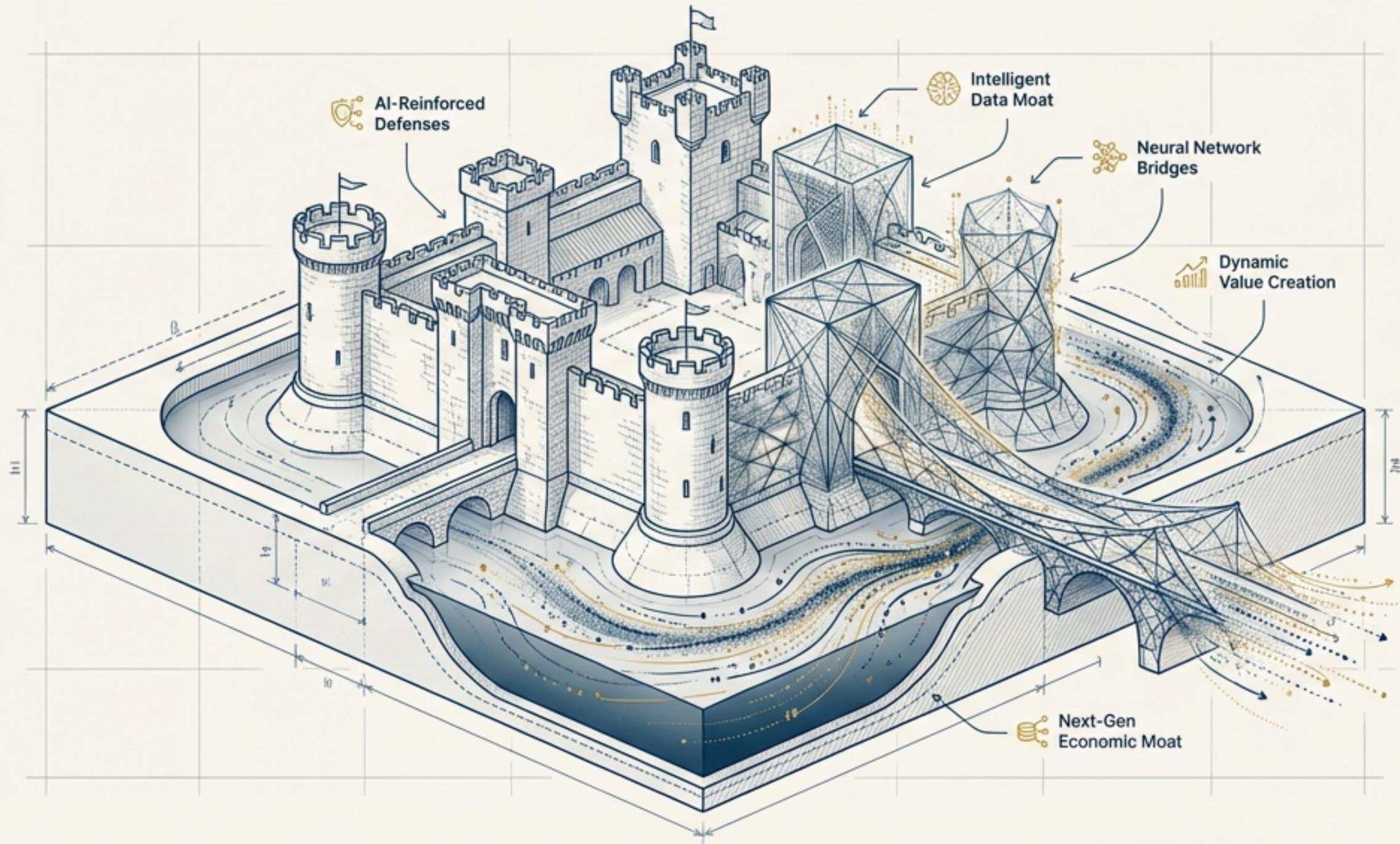


The New Architecture of Value

How AI is fundamentally reshaping economic moats for the next generation of market leaders

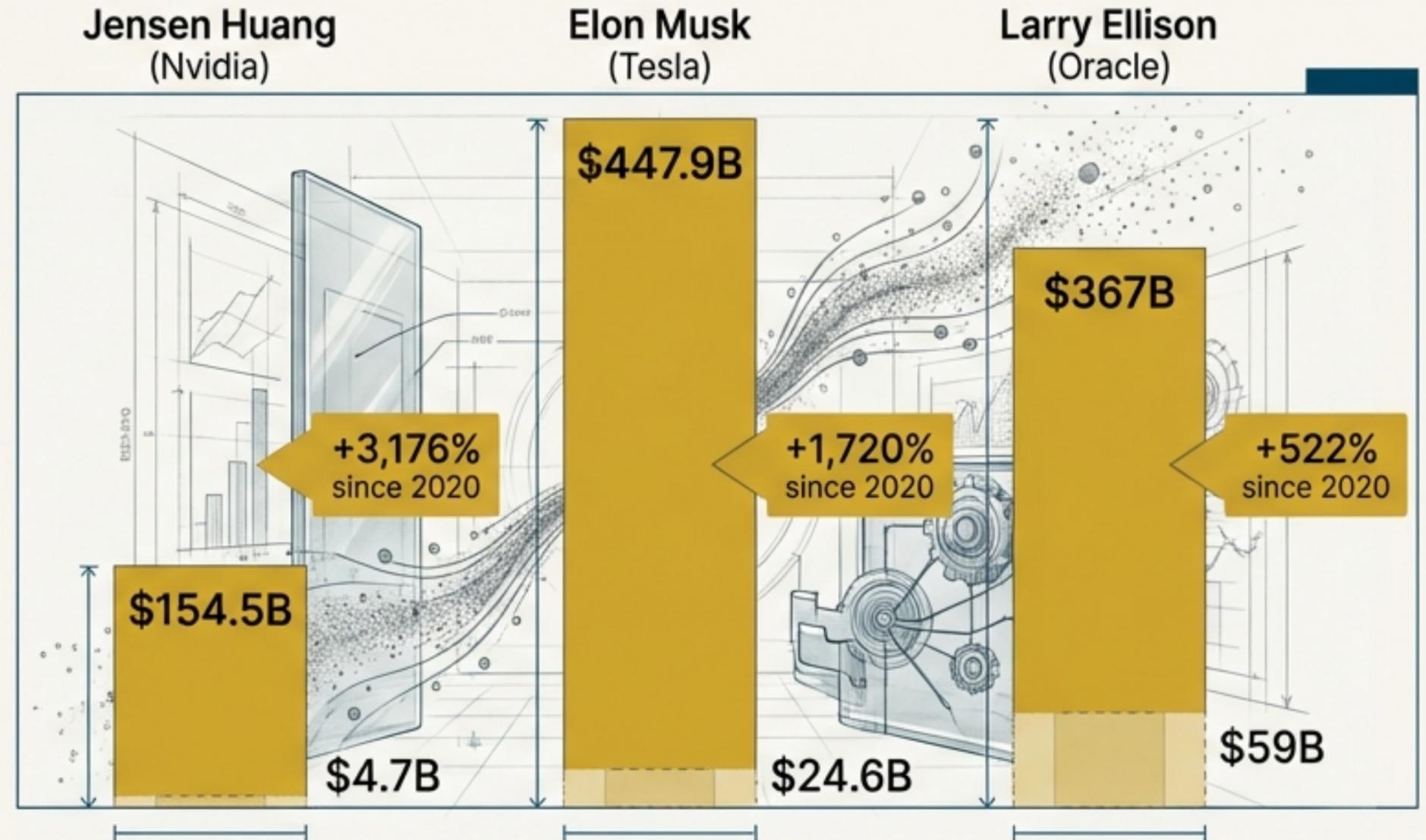


The Fastest Reallocation of Value in History is Happening Now.

“In just 48 hours, Larry Ellison overtook Elon Musk as the richest person in the world, and then lost the title back again.”

This isn't just a headline; it's a signal.

The immense wealth swings of today's tech elite are no longer just about consumer platforms, but about who owns the foundational infrastructure of Artificial Intelligence.



The source of compounding wealth is shifting from users to infrastructure—chips, cloud, and models. This isn't a bubble; it's a fundamental reallocation of value.

Our Thesis: AI is the new architect of economic moats.

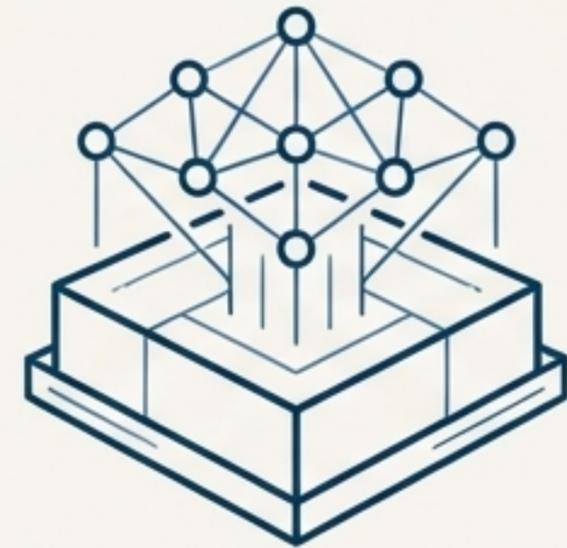
We argue that Artificial Intelligence is not merely a new tool or trend. It is a foundational element of modern business strategy, fundamentally reshaping how enduring value is created, defended, and scaled. Companies leveraging AI are not just adopting technology; they are constructing the next generation of competitive advantages that will define market leadership for decades.



1. The Experience Moat:
Creating unbreakable customer loyalty.



2. The Efficiency Moat:
Building unmatched cost structures.



3. The Infrastructure Moat:
Controlling the essential rails of the AI economy.

The Experience Moat is built by delivering platinum service at scale.

Historically, premium, proactive, and personalized service was a luxury reserved for top-tier clients. AI agents and systems are demolishing this paradigm, making a 'platinum experience' the new baseline for every customer. This isn't about cutting costs; it's about raising the floor of customer expectations to a level competitors cannot easily match.

“

“Why can't every customer get that level of care? With AI agents, that platinum experience can scale to every customer. And that changes everything.”



What 'Platinum at Scale' Looks Like

Instant, 24/7 responses with full contextual understanding.

Proactive alerts and personalized guidance, not generic scripts.

Seamless handoffs and real, AI-driven empathy.

Leading companies are transforming their browsers and services into intelligent agents.

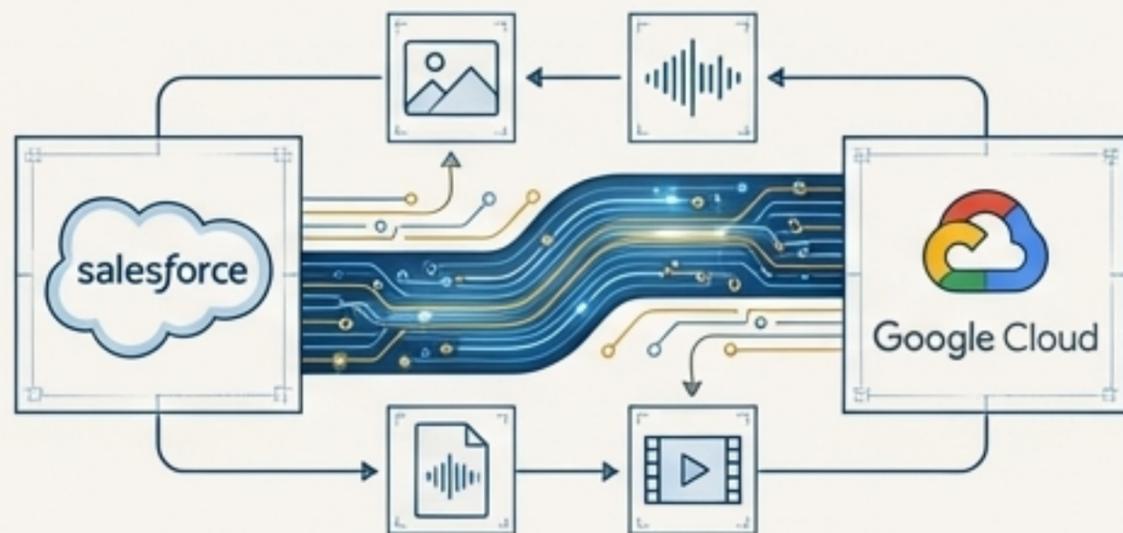


Google Chrome - The Browser as Agent

Google is evolving Chrome from a passive tool into an active agent by deeply integrating its Gemini AI. This isn't just about search; it's about action.

- Key Features: Instant AI summaries, smart tab organization, multi-step task automation (booking, shopping), and deep integration with the Google ecosystem (Gmail, Calendar, Maps).

Strategic Impact: This creates immense stickiness. Users won't need to leave the ecosystem to get things done, feeding Google more data and intent signals, reinforcing its search and ad moat.



Salesforce & Google Cloud - The AI-Powered Ecosystem

The expanded partnership allows Salesforce's Agentforce to use Google's Gemini models for multi-modal capabilities (image, audio, video).

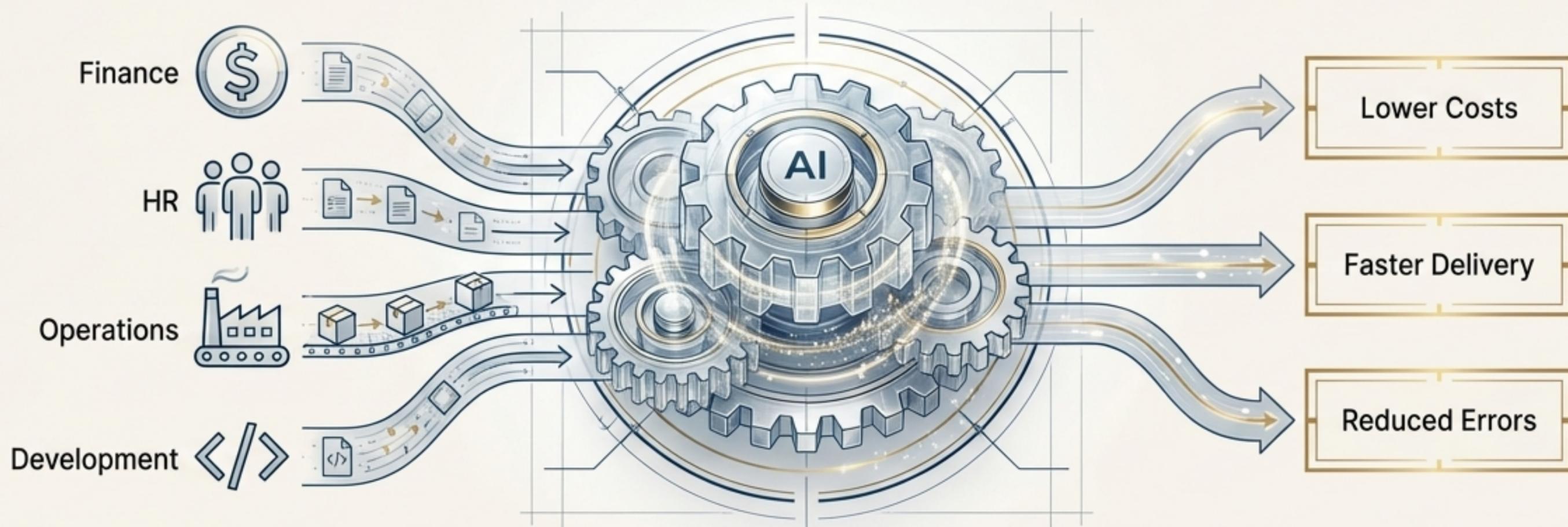
- Key Features: Real-time voice translation, AI sentiment analysis, and intelligent agent-to-agent handoffs.

Strategic Impact: This deep integration locks customers into both ecosystems, creating classic high switching costs. The more a business relies on these integrated AI tools, the harder it is to leave.

The Efficiency Moat is formed by weaving AI deep into a company's operational fabric.

This is the quiet revolution happening behind the scenes. While not as flashy as customer-facing AI, enterprise-grade automation drives margin expansion, operational scale, and better risk control. Banks that implement this well will serve more clients with fewer people, reduce human error, and deliver faster insights.

“Investments in AI are going to continue regardless of the economic environment.”
- Jamie Dimon, JPMorgan Chase



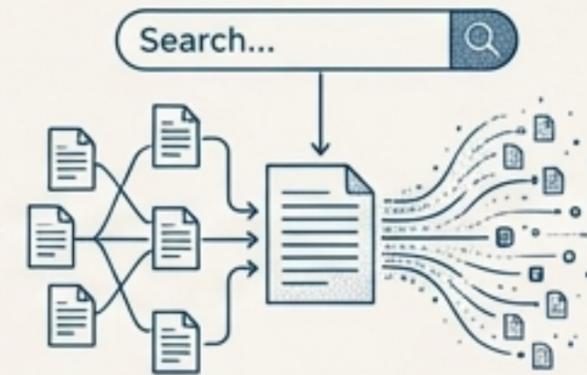
The banking sector provides a masterclass in building an enterprise-grade AI efficiency moat.

Deep Dive: Bank of America's Four Pillars of AI



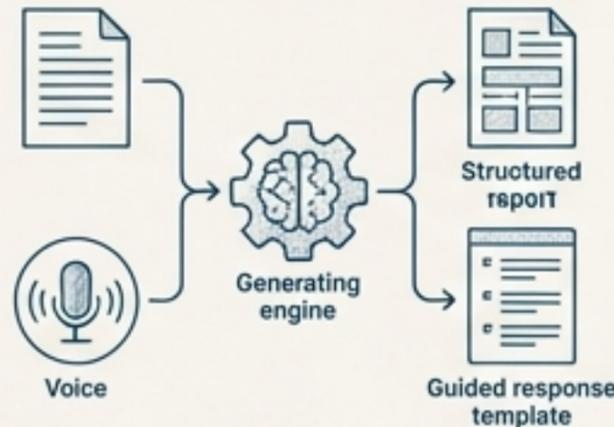
AI Agents (Erica)

BofA's virtual assistant has handled nearly **3 billion interactions**. CashPro (B2B chat) handles over **40%** of commercial client interactions, and 90% of employees use it internally.



Search & Summarization

GenAI powers internal research tools for investment banking, with over **23 million advisor interactions** per year.



Content Generation

AI assists bankers in prepping for client meetings and supports customer service reps with **real-time guided responses**.



Code & Operations

AI supports **~17,000 developers**, accelerating software delivery, and is used across **50+ fraud detection models**.

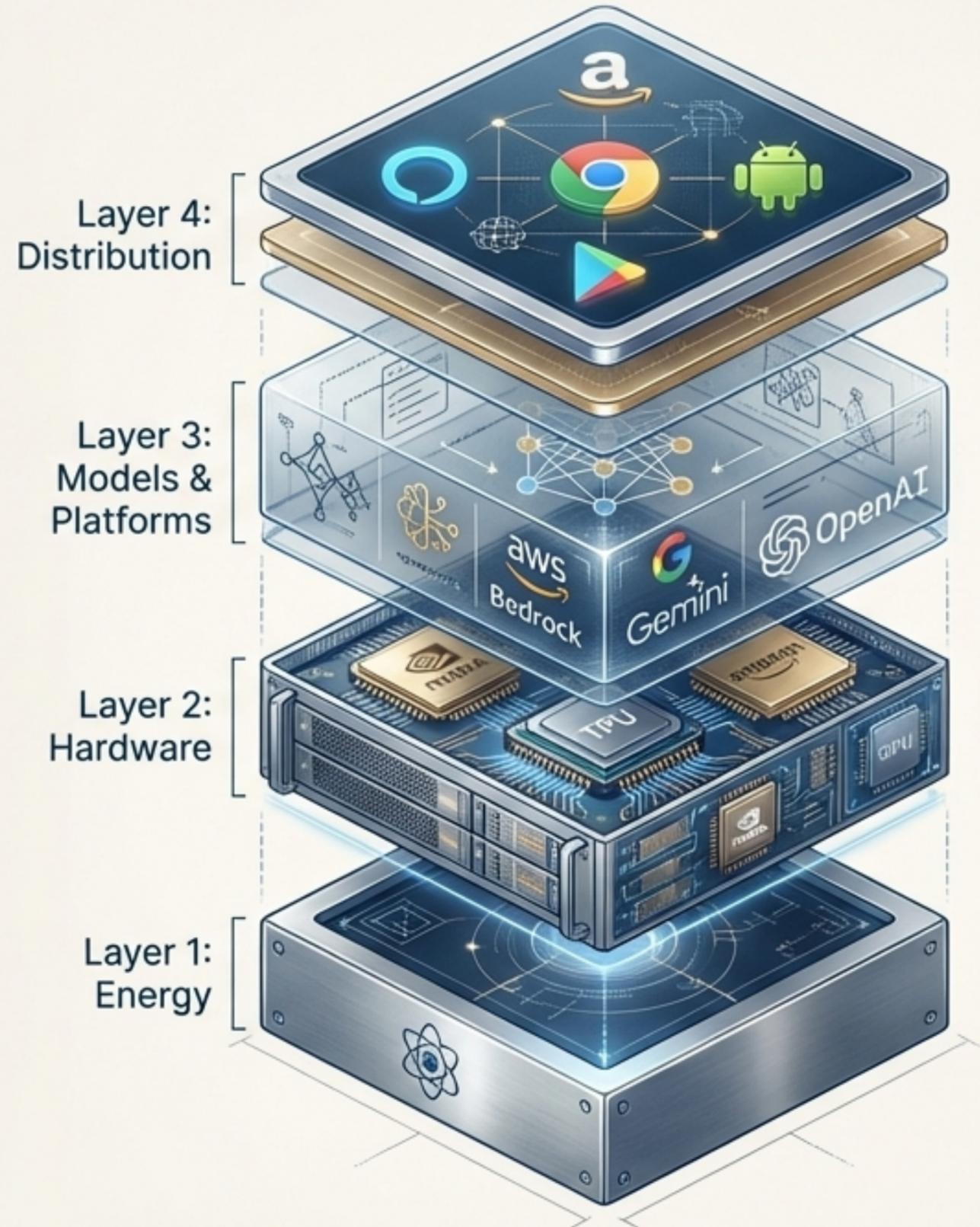
Industry-Wide Trend

JPMorgan, Goldman Sachs, Citi, and Charles Schwab are all pursuing similar goals: lower costs, higher consistency, faster insights, and enhanced fraud/compliance controls. Goldman is even piloting "Devan," an autonomous AI development agent.

PILLAR 3: THE INFRASTRUCTURE MOAT

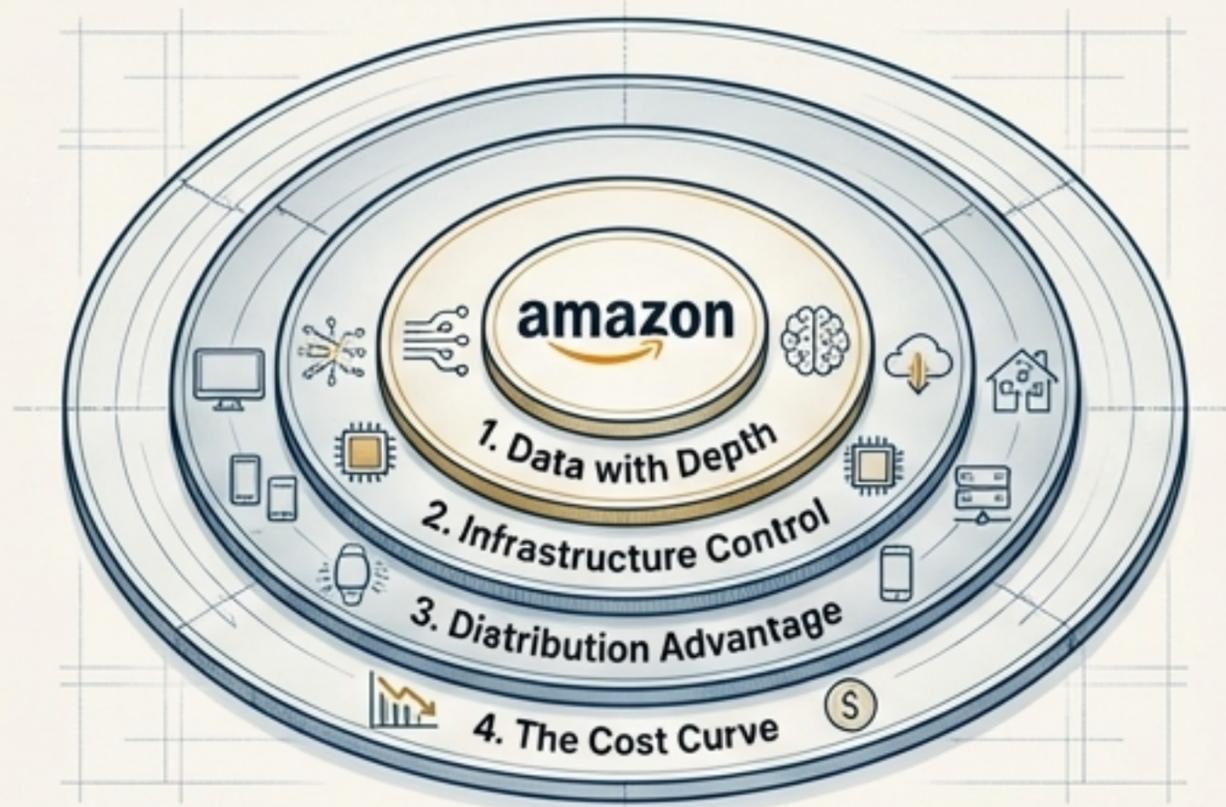
The Infrastructure Moat comes from owning the fundamental rails of the AI economy.

Moats aren't built on hype; they are built on chips, data centers, proprietary models, SDKs, and relentless integration. The ultimate defensibility in the AI era comes from vertical integration (controlling the stack) and horizontal reach (serving the entire market).



Tech giants are in a race to build vertically integrated, defensible AI ecosystems.

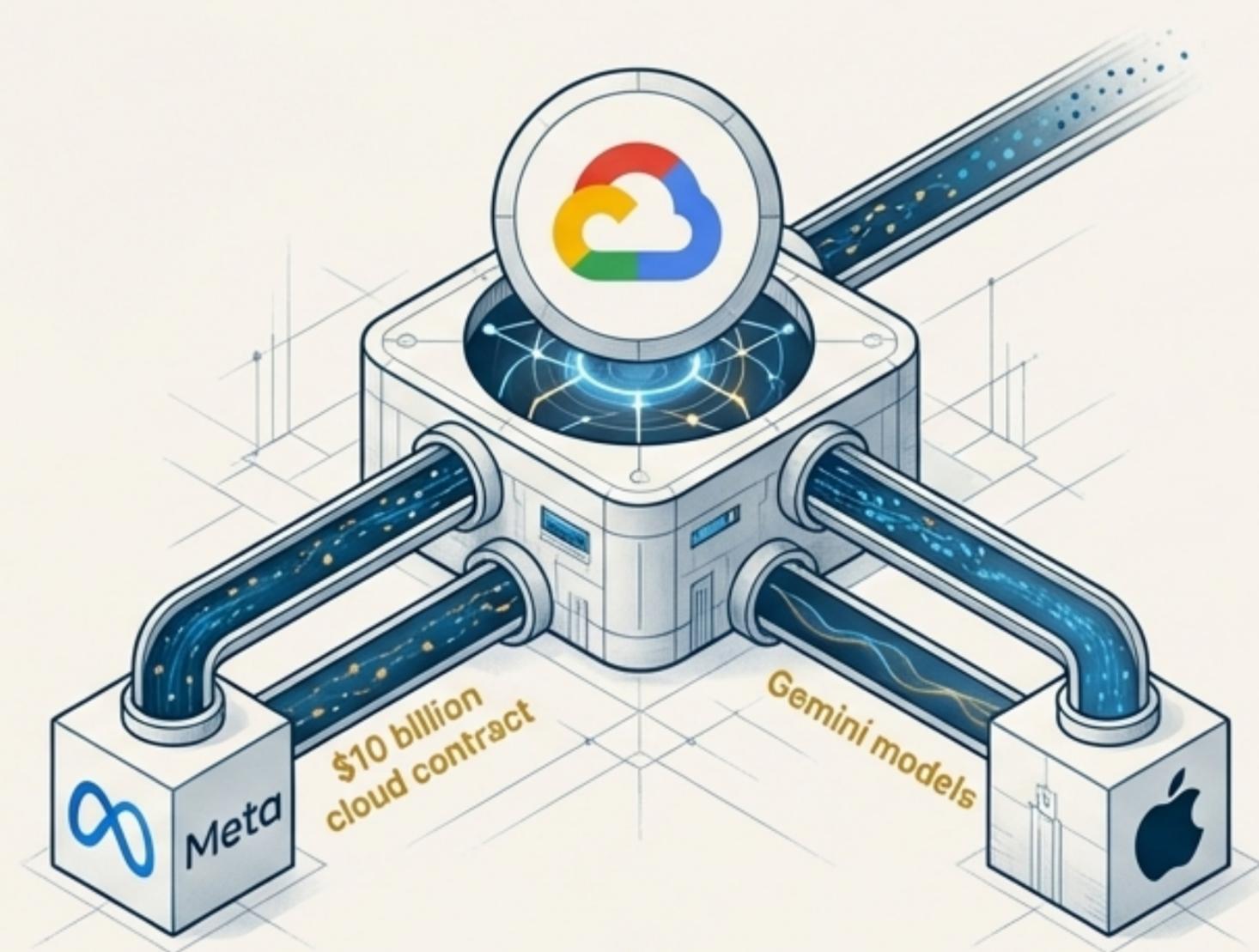
Amazon's Quiet AI Moat



Amazon is building a four-layer moat:

- Data with Depth:** Over **1,000** GenAI apps being built internally, providing unparalleled context.
- Infrastructure Control:** Designing its own chips (Trainium) and models (Nova), wrapped in AWS services.
- Distribution Advantage:** **600 million** Alexa devices are being upgraded to be smarter, action-oriented assistants.
- The Cost Curve:** Investing heavily to lower the cost of AI inference, making it a new compute primitive.

Google's Foundational Lead



Meta signed a six-year, \$10 billion cloud contract with Google Cloud to power its AI ambitions.

Apple is exploring using Google's **Gemini models** to power Siri, acknowledging Google's lead in deep AI capabilities.

But AI is not automatically a moat; for some, it is a double-edged sword.

Acknowledging the risks is critical. AI's potential as a durable competitive advantage can be limited by several factors that savvy investors must consider.



Commoditization

Open-source frameworks like TensorFlow and PyTorch lower barriers to entry, diminishing AI's uniqueness.



Rapid Obsolescence

Today's cutting-edge technology can quickly become obsolete, requiring continuous, resource-intensive innovation to maintain an edge.



Data Dependency

Effectiveness is contingent on access to large, high-quality datasets. Without it, even advanced models will fail.

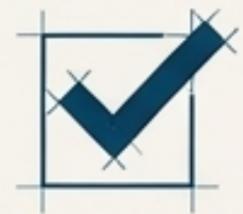
Cautionary Tales:

Commercial failures of companies that overhyped their AI capabilities without delivering real value, such as **Jibo** (social robot) and **Theranos** (unproven tech).

For investors, the key is to separate the signal from the noise.

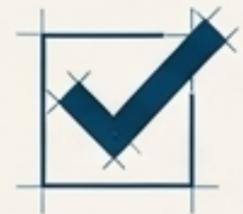
In an era of AI hype, focusing on how a company builds its moat is more critical than ever. The market rewards clarity, and a well-defined AI strategy that builds a durable advantage will command a premium valuation over time.

An Investor's Checklist for Evaluating AI Moats



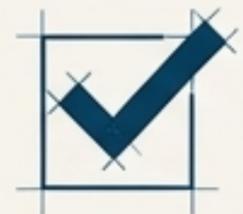
Purpose over Hype

Is the company using AI to build a moat (deeper experience, higher efficiency, stronger infrastructure) or just to cut costs and generate headlines?



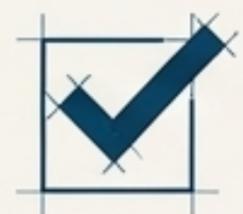
Strategy Clarity

Can management articulate a simple, predictable narrative for how AI reinforces their core business model? (Reference: The "clarity premium" that gives Nvidia a higher multiple than Google, despite lower net income).



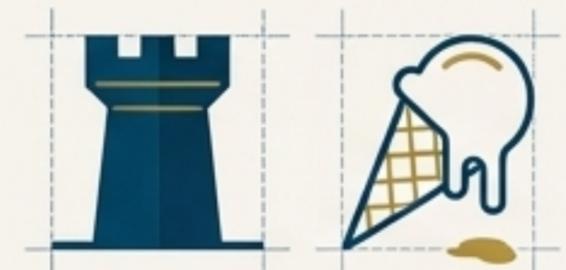
Data Integrity

Is the AI strategy built on a foundation of clean, validated, proprietary data, or is it relying on generic models? (Reference: "AI should be the last step in your research, not the first.")

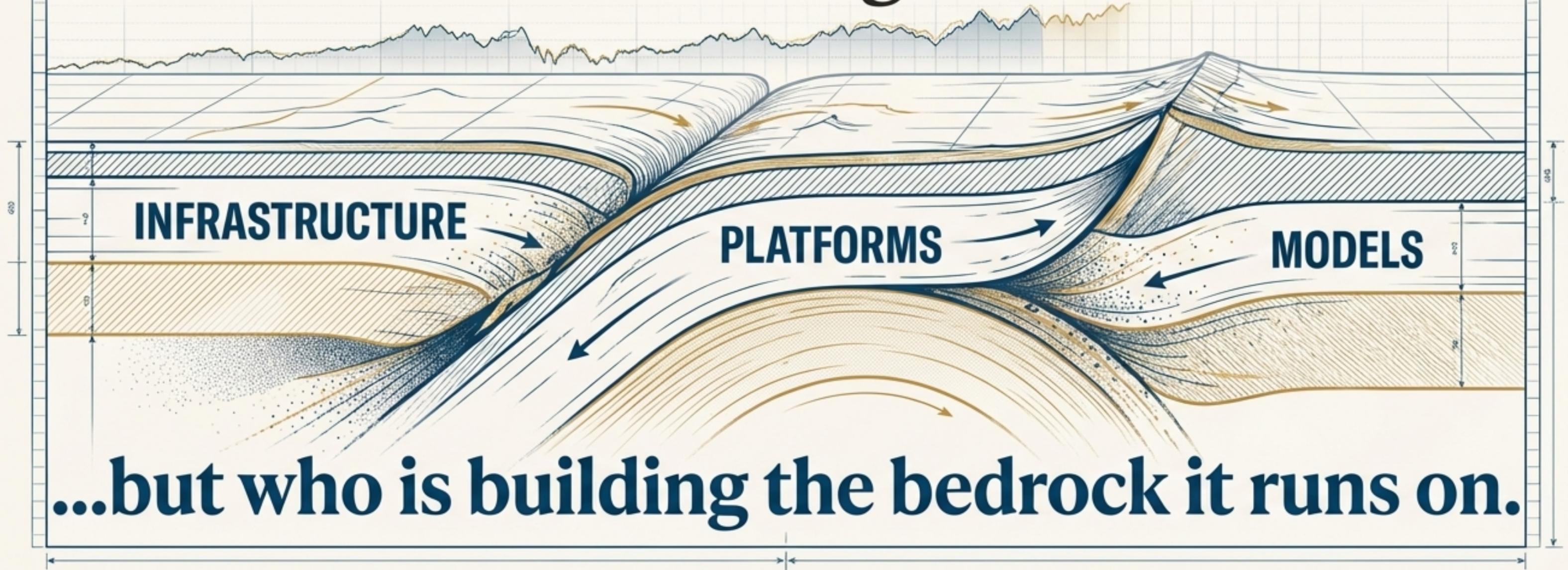


Fortress or Ice Cream Stand?

Is the advantage systemic and scalable (a fortress like Microsoft), or is it situational and vulnerable to competition (a beachfront ice cream stand)?



The question for the next decade is not who is winning the AI race...



...but who is building the bedrock it runs on.

The daily fluctuations in wealth and market cap are just the scoreboard. The real story is the tectonic shift happening underneath—from products to platforms, from users to infrastructure, from dispersed ownership to concentrated power. As investors, the ultimate advantage comes from understanding the plates, not just watching the score.